

## **COMMUNITY INTEGRATION LEAD**

### **Southlake Community Ontario Health Team (OHT)**

Full-time, 35 hours per week, 1 year contract

Base office: CHATS - Aurora, ON

As a key member of the Southlake Community Ontario Health Team (OHT), you will work with key stakeholders across the OHT, specifically from the Community Support Sector (CSS), home care, community mental health, primary care and hospital, patients, clients and caregivers, to identify and drive opportunities to maximize and promote the benefits of integrated care delivery.

In addition to supporting the continued expansion and improvement of existing OHT integrated care initiatives and programs, you will contribute to the implementation of new ways of working, including the development of models and approaches for integrating care across the communities served by the OHT (with a focus on the OHT's first two priority populations: older adults with complex health needs and adult with mental health conditions).

You will ensure that OHT supported services and teams are implemented with a view to being person-centred, holistic, equitable, accessible and responsive to local community physical and mental health and wellness needs.

#### **Specific accountabilities include:**

- Developing project plans and provide project management oversight and direction;
  - Supporting OHT evaluation planning (performance management, score carding, etc.) related to integrated care initiatives;
  - Value stream mapping (to improve processes, communication and interaction between primary care, CSS, community mental health, etc.)
- Strengthening integrated care across our OHT, in partnership with key OHT stakeholders including JESC / Sector Table Leads, Primary Care Lead, Primary Care Council. Activities will include:
  - Outreach/engagement
  - Current state assessments and needs analyses (understanding current challenges for providers, identifying opportunities for improvement to inform OHT priorities and initiatives)
- Work with clinical commissioners, adult social care, primary care, community health and voluntary and community sector to support the development and delivery of new services and the improvement of existing ones.

#### **Required Competencies and Experience**

##### **Experience requirements**

- Community outreach and engagement projects
- Primary care outreach and engagement projects
- Large complex multi-organizational health transformation projects
- Designing, implementing and evaluating integrated care projects/programs at the community level
- PMP and/or equivalent experience leading complex projects with multiple stakeholders

##### **Knowledge requirements**

- System-wide knowledge of healthcare sector including social determinants of health
- Experience working within a variety of integrated health care networks/models
- Specific knowledge / experience working with older adults with complex needs and adults with mental health challenges
- Understanding of the province's vision for transformation of the healthcare system and the role of OHTs in planning and delivery of integrated health and wellness care at the local level
- Data literacy, ability to analyze, interpret and communicate data

##### **Beneficial experience / skills**

- Diversity / cultural sensitivity training
- Experience with / knowledge of Health Links, LHIN sub-regional planning, etc.
- Knowledge of trauma-informed care
- Commitment to ensuring that: the person-served/caregiver experience is positive; services are responsive and accessible, and transitions between service providers are seamless and coordinated

**CHATS IS AN EQUAL OPPORTUNITY EMPLOYER**

**Accommodation will be provided to individuals with disability, upon request**

*If you are seeking a new challenge in your career and are inspired by contributing to an organization committed to providing quality care in the community, we'd like to hear from you!*

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